



Location **Maldives**

JobCode **201201-1934**

Quality Assurance Manager

Property Information

The resort is located in a private island with 100 beach, duplex, and water villas, 4 restaurants offering an array of cuisines from Maldivian, Italian, Mediterranean, Asian and European, a bar and a lounge in the ocean front, and a spa.

Brief Job Description

- Oversees minimum quality standard of the hotel
- Responsible for all operational, service and procedural training of the hotel
- Plans, coordinates, and directs personnel training and staff development programs
- Selects appropriate instructional procedures or methods for individual training or group training
- Organizes and develops training manuals, testing and evaluation procedures, multimedia visual aids, and other educational materials
- Trains supervisory and managerial personnel in effective techniques for training new employees, on-the-job training, sales techniques, health and safety practices, and management development

What is expected from a suitable candidate

- Graduate of Industrial Engineering
- Possesses good communication, interpersonal, analytical, organising and leadership skills
- Willingness to work in a fast-paced, dynamic and schedule-shifting environment is a must
- People management and managerial skills for at least two years in the same field
- Ability to communicate with various levels in the organization
- At least 2 years of quality assurance and process improvement experiences
- Experience in training is an advantage
- Experience in mentoring and guiding the team to adopt standards and quality practices

Remuneration package and job related information

Preferred Starting Date: **ASAP**

Interested Professionals please send your:

Complete Resume or Curriculum Vitae
Profile Image

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